



menARD

Quality

We strive to be the leading partner of choice for geotechnical solutions across all industry segments. We are committed to:

- Meeting our customers' requirements and exceeding their expectations
- Training our employees to improve their competency and developing a collective quality culture
- Continually improving our processes whilst retaining both price and functionality for clients
- Communicating effectively and efficiently with internal and external stakeholders

In order to achieve these objectives, we will:

- Establish measurable targets in line with the above objectives
- Maintain our management system in conformity to current ISO management system standards
- Identify and ensure compliance with legislative, regulatory and other requirements
- Manage non-conformities effectively and in a timely manner to prevent recurrence
- Assist our selected suppliers and partners to achieve a high levels of client satisfaction
- Be open and honest in our dealings with others, treating all with respect

Philippe Vincent
Managing Director
Menard Oceania Pty Ltd
01 July 2019

Olaf Duwer
Quality, Safety & Environmental Manager
Menard Oceania Pty Ltd